Understanding Your Bill

Northampton Municipal Utility District

RESIDENT'S NAME

Mailing Address
Each bill also comes with a self addressed envelope for easy return of your payment.

MAKE CHECK PAYABLE TO:
NORTHAMPTON M.U.D.
P. O. BOX 2569
SPRING TX 77383

SERVICE ADDRESS: XXXX CRAIGWAY RD

ACCOUNT NUMBER: XXXXX-XXXXXXXXXX

SERVICE PERIOD: FROM 10/14/16 TO 11/14/16

BILLING DATE: 11/29/16

Water usage this month
Measured in thousands.

READ DATE(W)	11/14/16
METER NUM.	54229526
PRES. READ	3652.0
PREV. READ	3634.0
TOTAL GALLONS	18.0
Usage In 1,000's	

Usage History
Your 12 month water usage history is displayed here. Obviously water usage goes up during the summer for outside watering. Each house averages using 7,000 gallons of water in the winter months and 23,000 gallons of water in the heat of summer.

	1,000'S GALLONS
10/14/16	32.0
09/12/16	8.0
08/12/16	35.0
07/12/16	26.0
06/12/16	16.0
05/12/16	13.0
04/12/16	21.0
03/12/16	17.0
02/12/16	7.0
01/12/16	7.0
12/11/15	3.0
11/13/15	15.0

DESCRIPTION	AMOUNT
BALANCE FORWARD	213.71
PAYMENT 11/23	-213.71
WATER	39.50
SEWER	45.05
NHOA	1.00
NHCRWA	51.84
THIS MONTH	137.39

TOTAL NOW DUE	137.39
PENALTY AMOUNT	PAY THIS AMOUNT AFTER
13.63	12/23/2016 151.02

380

Account Number
Please refer to this 15 digit account number when contacting us.

Click here to view detailed information about this section of your bill.

MESSAGES

Pay your bill at www.haysutility.com

Pay Online
Please visit haysutility.com for information and fees regarding online payments.

FOR YOUR CONVENIENCE,YOU MAY NOW PAY YOUR WATER SERVICE BILL ON-LINE BY DEBIT/CREDIT CARD BY VISITING HAYSUTILITY.COM. VISIT THE"YOUR ACCOUNT" PAGE FOR MORE DETAILS.

CURRENT BILL DUE 12/23/16.

TAXES MUST BE PAID BY 01/31/2017 TO AVOID PENALTIES AND INTEREST. IF YOU DO NOT ESCROW YOUR TAXES AND HAVE NOT RECEIVED A TAX STATEMENT, PLEASE CONTACT THE TAX OFFICE AT (281) 499-1223 OR VISIT THEIR WEBSITE AT WWW.TAXTECH.NET.

Messages
Messages are placed here each month. They may be water conservation tips or an important communication from the District. Please take time to read the information in this box each month. Thank you!

213-E AVR, Inc.

IF YOUR MAILING ADDRESS HAS CHANGED PLEASE CORRECT
PLEASE RETURN WITH PAYMENT

Contact Information
For billing inquiries, please call this number during regular office hours. For repairs, this emergency number is answered 24/7.

NORTHAMPTON M.U.D.
P.O. BOX 2569
SPRING, TX 77383
BILLING INQUIRIES - 281-353-9756
REPAIR - 281-353-9809

Account Number XXXXX-XXXXXXXXXX
Service Address XXXX CRAIGWAY RD
140

Return Bottom Portion
Please detach the bottom portion of your bill and include in with your payment to ensure your payment is credited to your account.

137.39	12/23/2016	151.02
ON OR BEFORE DUE DATE	DUE DATE	AFTER DUE DATE

AMOUNT PAID

Due Date
Payments are due on the date listed on your bill. Any outstanding balance past due) is due immediately.

Scan To Pay

RESIDENT
XXXX CRAIGWAY RD
SPRING TX 77389-3612

NORTHAMPTON M.U.D.
P. O. BOX 2569
SPRING TX 77383-2569

Drop Box
You may make your your payment in person at the Hays Utility office at 2200 Sciaaca Rd, Spring, TX 77373) during business hours (8:00 am - 4:30 pm) or use the 24 hour drop box.

QR Code
You may use the QR Code to pay your bill.

2014010202090020000137390000151020000000008

Your Water Bill - Description of Charges

Northampton Municipal Utility District

Account Number

Please refer to this 15 digit account number when contacting us.

Billing Date

This reflects the date the your meter was read.

Payment History

Indicates the date of your previous payment and the amount paid.

Amount Due

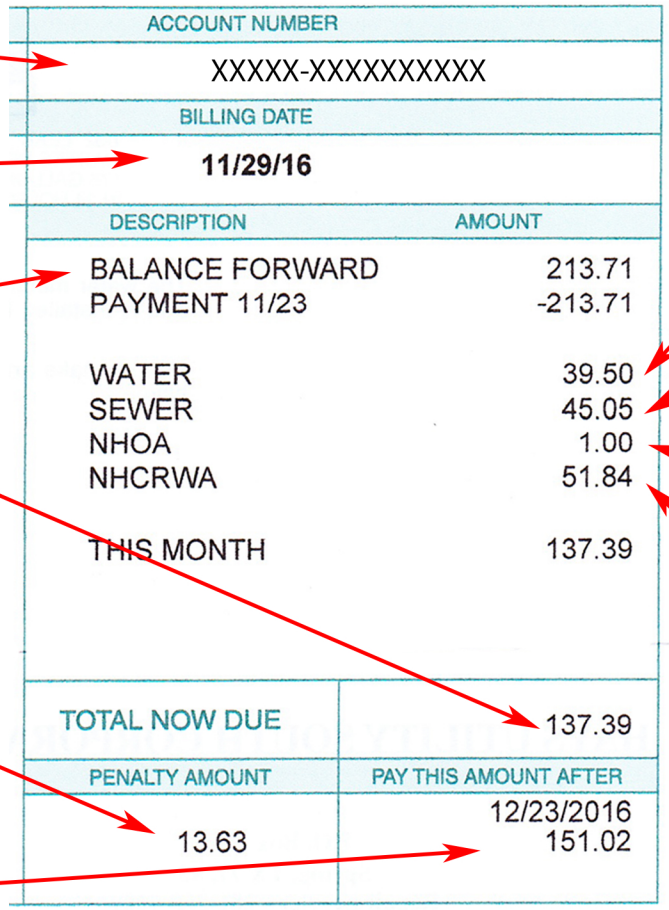
The amount shown here is the total due on or before the 15th business day after the date of the bill.

Penalty Amount

This amount is applied to your bill if you previous month's payment was not received by the due date.

Past Due

This is the amount due if received past the due date.



ACCOUNT NUMBER	
XXXXX-XXXXXXXXXX	
BILLING DATE	
11/29/16	
DESCRIPTION	**AMOUNT**
BALANCE FORWARD	213.71
PAYMENT 11/23	-213.71
WATER	39.50
SEWER	45.05
NHOA	1.00
NHCRWA	51.84
THIS MONTH	137.39
TOTAL NOW DUE	137.39
PENALTY AMOUNT	PAY THIS AMOUNT AFTER
13.63	12/23/2016 151.02

PAST DUE ?

Any amount over "This Month" is past due and needs to be paid immediately. Click here for information about past due accounts.

Water Charge

This amounts includes base charge of $20.00 for reading meters, services, and billing account plus up to 7,000 gallons of water. Customers pay for each additional 1,000 gallons of water. See Water Rates for price per each 1,000 gallons.

Sewer, Garbage & Recycling Charge

This is a combined fee for sewer ($24.305), garbage ($167.50), and recycling services ($3.20). Residential customers are charged for the cost of sewer treatment, maintenance and raper of sewer lines.

Homeowners' Association

The NHOA line of your bill represents a pass through charge to support the Northampton Homeowners' Association. The NHOA is a civic organization that sponsors neighborhood social events.

NHCRWA

The NHCRWA line of your bill (line 4) is based on the rate set by the North Harris County Regional Water Authority. Monies collected are turned over to the Authority to cover costs of building the infrastructure for conversion to surface water.

Account Past Due?

Northampton Municipal Utility District

Payment is due on or before the fifteenth (15th) business day after the date of the bill. A penalty will be assessed on the unpaid balance on the water and sewer bill after this date. All accounts not paid by the due date may result in the termination of water and sewer service.

Billing Procedures and Charges

The rules and regulations regarding delinquent charges can be found in the District's Rate Order on our website. Disconnecting services is time consuming and expensive. We encourage residents to pay their bill on time in order to help us keep costs down.

Questions & Appeals

If you wish to discuss your account or appeal this matter, please contact a Customer Service representative at (281)353-9756, weekdays between the hours of 8:30 am and 4:00 pm. Appeals can be made by writing the Board of Directors of the District at: P.O. Box 2569, Spring, TX 77383. You may also appeal by attending the District's next regular board meeting which is held at 6012 Root Rd, Spring, TX 77389 at 7:00 pm on the third Monday of every month.

Past Due Amount

This amount indicates an unpaid balance from a previous bill. This amount is past due and is due immediately.

Current Bill

This amount reflects amount due for the current month.

Penalty Amount

A ten percent (10%) fee is assessed to the unpaid balance (minus $1.00 HOA payment) on the account.

FROM	TO	BILLING DATE
10/14/16	11/14/16	11/29/16

	1,000'S GALLONS
10/14/16	5.0
09/12/16	3.0
08/12/16	11.0
07/12/16	7.0
06/12/16	3.0
05/12/16	3.0
04/12/16	3.0
03/12/16	2.0
02/12/16	.0
01/12/16	.0
12/11/15	.0
11/13/15	.0

DESCRIPTION	AMOUNT
BALANCE FORWARD	88.39
WATER	20.00
SEWER	45.05
NHOA	1.00
NHCRWA	14.40
THIS MONTH	80.45
TOTAL NOW DUE	168.84

PENALTY AMOUNT	PAY THIS AMOUNT AFTER
7.94	12/20/2016 176.78

MESSAGES — Pay your bill at www.haysutility.com

Your water service account is past due. Payment must be received in our office by 4:00pm on 12/07/16 or your account will be charged a $5.00 letter fee on 12/08/16. In addition, if payment is not received by 12/15/16 your account will be charged a door hanger fee of $7.50. Your account is scheduled for disconnect on 12/21/16. Payment must be received by 4:00pm on 12/20/16 to avoid disconnect.

NORTHAMPTON M.U.D.

IMPORTANT NOTICE

XXXXX-XXXXXXXXXX

Past Due Balance	149.89
D/H Fee	7.50
Additional Deposit	MAY APPLY
Disconnect Fee	50.00

Your water fee is past due and scheduled for termination on 12/21/2016. Payment is due prior to 4:00 pm on 12/20/2016. If payment is not received, a $50.00 penalty plus any additional deposits and fees required by the District must be paid in full prior to the restoration of water service. Payment can be made by credit/debit card over the phone @ 281-353-9756 or on our web page: WWW.HAYSUTILITY.COM

Past Due Message

When an account has a past due amount, the message box will explain additional penalties that will be assessed if the past due amount is not paid immediately.

Letter Fee

If payment is not received by the date listed, a letter fee of $5.00 will be charged to your account.

Door Hanger

If payment is not received upon notice, termination of service may result. A $7.50 door hanger fee will be assessed, along with a $50.00 disconnect fee and additional deposits which may apply.

Delinquent Charges

All accounts not paid by the due date are considered delinquent and will be assessed 10% interest.

Returned Check Charge

There will be a charge of $25 for bookkeeping if payment is made by a check subsequently returned to the District due to insufficient funds.